

# CANOPY SITE SURVEY

What to expect from Canopies UK's canopy site survey process

**Our canopy site survey is a fundamental part of our work, which the Canopies UK team knows inside out.**

But if you're new to the world of outdoor canopies and haven't experienced a site survey before, the prospect of having one can be bit daunting.

While our work may be industry-leading, we aren't afraid to share some of the details with you (without giving too much of our pioneering ways of working away!) Here's a quick rundown of what you can expect from our site survey process...

## WHAT WE DO BEFOREHAND...

- We'll call you to discuss your general requirements and timescales with you
- During this chat, we'll arrange a convenient date and time for your survey
- You'll receive an email to confirm when your survey has been scheduled for
- On the day of your survey, we'll call you 15 minutes before we're with you to say we're on our way as arranged



## WHAT WE DO ON THE DAY...

- We'll provide you with a brief introduction to Canopies UK and our work
- Then we'll discuss your requirements with you and what you would like to achieve
- We'll take a look at the area where you'd like your canopy to be installed
- Measurements of the area, including site-specific calculations, will also be taken
- Then we'll advise on the best canopy solution based on your needs and the surroundings



# AFTER THE DAY...

- Using our site visit notes, we'll calculate the on-site costings and structural calculations
- 5 days later, we'll send you an outline of our recommended canopy solution via email and in the post
- We'll also talk you through the reasons for using Canopies UK
- It's at this point that you'll be given the chance to review and adjust the measurements or canopy choice to suit your budget/needs. This can either be done via email, on the phone, or we can arrange to visit you again
- Once the solution has been approved, we will provide a cost and then we'll discuss the next stages, which includes installation
- You'll receive an email version of your approved quotation too. (We aim to provide you with a full quotation within 7 working days of our first visit)
- This will be followed up with a full written quotation, including superimposed images and similar installation pictures
- We'll contact you, 5 days later, to make sure you've received your email and written quotations and to discuss the next stage, which involves getting your canopy into our production schedule.



**All in all, our canopy site survey process is incredibly straightforward, as we guide you through it step-by-step. If you have any questions or would like to arrange a free site survey, contact us on **01254 777 002** or **[info@canopiesuk.co.uk](mailto:info@canopiesuk.co.uk)**.**

## About Canopies UK

Canopies UK is the country's leading designer, manufacturer and installer of high quality canopies. Established for more than 25 years, the company employs over 50 staff at its Lancashire headquarters, which incorporates offices, production space and warehousing.

Serving a multitude of sectors, including hospitality, education, healthcare and construction, Canopies UK delivers excellence through site-specific calculations and unrivalled product quality.